**Zirstar**\*

# Zirstar Ltd Privacy Policy 1.0

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# 1.0. Who and what

### 1.1. Who's who

'We', 'us', and 'our' refers to **Zirstar** Ltd.

'You' and 'your' refers to any user of our website, or anyone undertaking written correspondence with us.

'Written' and 'writing' refers to email or tracked postal correspondence. It explicitly excludes SMS, WhatsApp, Messenger, LinkedIn, and other app-based messaging services and social media platforms.

## 1.2. Introduction

*Zirstar* Ltd is a company registered in England and Wales (15929619) with its registered office at 2 Haxsted Cottages, Crowbrook Road, Askett, Bucks, HP27 9LS. Our website is hosted on the Wix platform, which provides us with the online platform used to display services to you.

This Privacy Policy shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with this policy shall be subject to the exclusive jurisdiction of the English courts.

# 2.0. Personal data

### 2.1. What personal data do we collect?

When you visit our website, we collect the following types of personal data:

Log data: Our website collects log data, which includes your IP address, browser type, operating system, and the pages you visited on our site. This information is collected automatically by Wix's default analytics tools.

**Contact information:** If you contact us through our website, we may collect your name, email address, and any other information you provide to us.

#### 2.2. How do we use your personal data?

We use your personal data for the following purposes:

Improving our website: We use log data to improve the performance and functionality of our website.

**Responding to your queries:** If you contact us through our website, we will use your contact information to respond to your queries.

#### 2.3. Sharing your personal data

We do not share your personal data with any third-party companies or organisations without explicit prior authorisation, except as follows:

**Wix:** As our website is hosted on the Wix platform, Wix may have access to your log data and other information collected through our website.

Law enforcement: We may disclose your personal data to law enforcement agencies or other authorities if we are required to do so by law.

#### 2.4. Your rights

You have the following rights in relation to your personal data:

Access: You can request access to your personal data that we hold about you.

Correction: If you believe that any of your personal data is incorrect, you can request that we correct it.

Erasure: In certain circumstances, you can request that we erase your personal data.

To exercise these rights, please contact us via a form on our website.

#### 2.5. Security

We take reasonable steps to protect your personal data from unauthorised access, disclosure, or destruction. However, no website or online platform is completely secure, and we cannot guarantee the security of your personal data.

# 3.0. Notes

### 3.1. Changes to this policy

We may update this Privacy Policy from time to time, and we encourage you to review this policy regularly.

## 3.2. Contact us

If you have any questions or concerns about our Privacy Policy, please contact us via a form on our website.

By using our website, you consent to the collection, use, and sharing of your personal data as described in this Privacy Policy.